

How To Read Your Bill

Alberta Residential Customers

Bill Account Number:

Your Bill Account Number is a 10-digit number that is unique to each account you have with XOOM Energy. You will need this Bill Account Number if you ever call into XOOM Energy Customer Care.

2 Previous Balance:

The amount of your previous bill that is still unpaid.

3 Contact Information:

If you have questions
regarding your bill, you can
reach XOOM Energy by
phone, email or online.

4 Total Current Charges:

The amount that you now owe, after we apply any taxes, adjustments and/ or prior payments to your account.

5 Due Date:

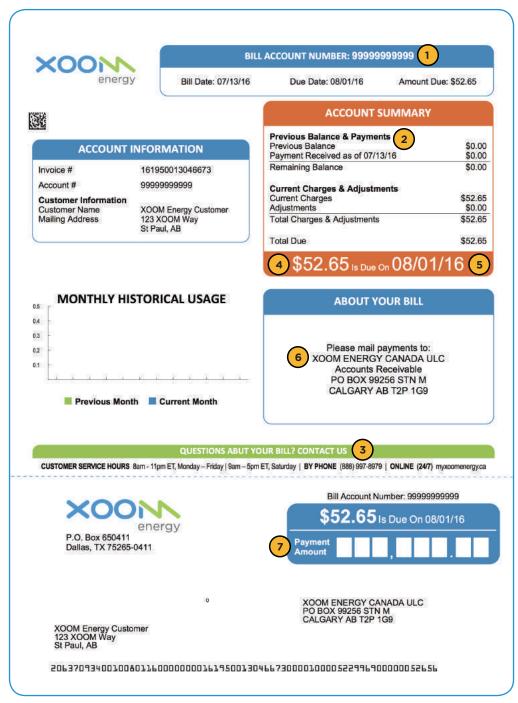
After this date, your payment would be past due.

Remittance Address:

Please send payment to this address.

7 Payment Amount:

Please enter the amount of your payment.





How To Read Your Bill

Alberta Residential Customers

Utility Contact Information:

Name and phone number of your local utility. You should call this number in case of an emergency.

Site ID Number:

Unique number assigned to your service address by the utility.

Billing Period:

The time period associated with your bill charges.

Commodity Charge:

Amount and rate of commodity used in the billing period.

Site Administration Fee:

Monthly fee to cover the administrative costs associated with your bill charges.

Bill Account Number: Invoice Number:

9999999999 161950013046673

\$0.40

\$31.33

GENERAL INFORMATION

At XOOM Energy we value our customers!

Have a question or concern? Call our friendly and professional Customer Care team at 888-997-8979 and one of our team members will assist you today.

We want paying your energy bill to be as easy as possible and that's why we offer a Pre-Authorized Payment program. You can login to your MyXOOM account at www.myxoomenergy.ca and signup in no time at all. You'll have one less thing to worry about each month.

Please Note: When calling Customer Care, all calls are recorded for training and quality purposes.

outages and other electrical emergencies, call ATCO Electric (ATC) at 800-668-2248

Site ID: 00000000000000 Service Address where, US 12345

Summary of Meter Usage

5		Previous	Current	Meter	Total	Usage	Beg Read	End Read	Multiplier
1	10	meter read 07/07/16 07/01/16	meter read 07/07/16	F00293-0140834	Usage 330	Type kWh	4,459	4,462	10
١	IU	07/01/16	07/06/16	F00293-01408343	3170	kWh	4,442	4,459	10

XOOM ENERGY CANADA ULC Charges
Energy Service - 33.333333 kWh Total @ ((3.29 cents/kWh)(1) + 0)
Energy Service - 186.869667 kWh Total @ ((3.19 cents/kWh)(1) + 0)
Site Admin Fee

Taxes / Assessments Goods And Services Tax (G \$0.40 ATCO Electric (ATC) Charges

Transmission - Energy Charge Rider - Rider B - Balancing Pool Adjustment Rider - Rider G - Temporary Adjustment Rider - Rider S - SAS Adjustment Rider Local access fee - Rider A-1 Municipal Assess Local access fee - Rider A-1 Property Tax Fee \$7.04 \$-0.68 \$0.42 \$0.55 \$0.10 \$0.49 \$6.52 \$13.20 \$0.27 \$1.38 \$1.88 \$0.03 \$0.13

\$1.21 Taxes / Assessments Taxes / Assessments
Goods And Services Tax (Gst)
Goods And Services Tax (Gst)

Total Charges for this billing period \$41.12

Summary of Meter Usage
 Previous meter read
 Current meter read
 Meter meter read

 06/29/16
 06/30/16
 F0029
 Beg Read End Read Multiplie F00293-0140834

XOOM ENERGY CANADA ULC Charges Energy Service - 60 kWh Total @ ((3.19 cents/kWh)(1) + 0) Site Admin Fee \$2.14

Pay Online
On the 'My Account' page, click the orange "Pay My Bill" button. You can make a one-time payment with your debit/credit card or sign up for recurring payments and have your bill paid automatically each month.

Pay By Mail

Send your check or money order (payable to XOOM Energy) to the address below:

ALBERTA CUSTOMERS XOOM Energy Canada ULC PO Box 99256 STN M Calgary AB T2P 1G9

Pay By Phone
Call us 24/7 at 888-997-8979 (toll-free) to make a one-time payment with your debit/credit card.

Toll Free

888-997-8979 8am - 11pm ET, Monday – Friday | 9am – 5pm ET, Saturday

Pre-Authorized Payment

nergy.ca and click "Pay My Bill".







4,442

665486 - 00000001